

What do I need to provide?

We would ask that you provide a change of clothes, nappies, wipes, barrier cream, snuggle, dummy, milk powder for babies on formula and a bottle that can be used, sterilised and left at nursery.

Please do not send your child to nursery in clothes that you do not wish to get dirty.

Please label everything, we do try and keep everything together but occasionally items do go for a little holiday.

How can I help my child settle?

Each child is individual and will settle in their own way. We offer settling in sessions and a home visit to begin building relationships. We also offer a staggered introduction where you can build up your child's time in setting. We invite and welcome photographs of special people, pets and places in your lives so that we can turn them into your child's "special book". We talk to your child about those special people etc. to support and build the link with home and to make them feel secure. We offer a very flexible approach and we will tailor settling in to the individual child.

What is a key person?

A key person system is operated within the nursery and your child's key person will visit you at home to begin that all important relationship building. Your key person will be the primary carer for your child during their time with us and will be the person responsible for handing over to you. This is, of course, not an exclusive relationship and all staff members build excellent relationships with all children in our care.

My child is a bit off colour, can they still come in?

Yes.

We will only ever ask you to come and collect your child or keep them at home if we feel that they are too poorly to cope with their time in setting or have an illness that we are required to exclude for a period of time. We understand that children get colds, struggle with teething and have off days just as we do. We are happy to administer medication (written permission is required).

Are you open bank holidays and weekends?

No.

Do you cook the meals on site?

Yes.

We have a full time cook who prepares meals daily on site.

What payment methods do you accept?

We accept childcare vouchers, credit / debit card, cash, bank transfer. We are also registered for the tax free childcare scheme.

Do you offer funded places?

Yes.

We offer funded places for 2, 3 and 4 year olds. We will also be offering the 30 hours funding from September 2017.